

MEALBOX FREQUENTLY ASKED QUESTIONS:

If I need to skip a week how do I go about it?

The meal box is an opt in- opt out service. If you do not place an order you will not receive or be charged for a box. When you come back just start placing your order again.

Can I choose what comes in my box?

Every week you will be sent a menu where you can choose the meals and burritos you would like in the box. The bread and eggs are staples of the box and each week we pick the produce and artisan snacks. If you do not like a particular stable or have restrictions please let us know and we will work with you.

How do I pay for my box? Do I have to pay each time?

When you sign up for a Meal Box we will contact you shortly to get your payment information. We are currently accepting Visa and Mastercard and can get your information over the phone, by email or in person. Once we have received your payment information you will be in the system and will not have to provide it again.

Can I switch my delivery location/pick up point?

Yes, just let us know on the order form where you would the box to be delivered or picked up in the event you are switching things up.

What should I do with my box?

At Luke's Local we encourage you to return your box the delivery driver the following week. The more we can cut down on waste by re-using the boxes the better.

Can I order extra meals and burritos for my box?

Yes. Each additional burrito is \$4.49 and each additional meal is \$10.99. Just place an order of how many meals/burritos you would like and we will adjust your bill accordingly.

Can I specify my delivery time?

We are currently delivering Wed nights and Thursday afternoons. If you need your box delivered at an alternative time let us know and we will work with you to try and accommodate your request. You can email jimmy@lukeslocal.com

Further questions?

If you have any further questions please send an email to mealbox@lukeslocal.com or you can call Jimmy at 203-912-6874